



Your Booking & Travel CHECKLIST

For booking your journey with the shipping company NSB, please fill out, sign and send back the following documents completely (best by email or fax):

- Booking form
- ID-Form
- Passenger Declaration:
Please consider, that the route and date may change
- Passport: *A digital readable passport is always required! Please make sure that your passport is valid at least six months counting from voyage commencement.*

After receiving your booking forms, we will send you the booking confirmation/ invoice whereupon a deposit of 25% is due. The balance is payable until 45 days prior departure. If you pay from outside the EURO-zone, paying by credit card might be the cheapest option. But still we have to charge a non-refundable credit card fee of 2.5%.

Further documents required (without the complete documents the shipping company will not be able to issue the travel documents):

- Medical Certificate (all routes):
Do not visit your doctor earlier than 30 days prior departure. Make sure that ALL questions are answered and the certificate is signed and stamped by your doctor.
- Health Declaration:
Due to the current Situation please fill out this form not earlier than 5 days prior departure.
- International Health Insurance & Insurance Declaration:
Please send us (together with the filled-out and signed Insurance Declaration) a copy of the insurance contract with your name and contract number. An International Health Insurance with repatriation benefits (and a 24h-emergency hotline) is obligatory for freighter travel.
- Yellow Fever Vaccination (depending on your travel route):
Please send us a copy of your vaccination certificate. Please consider that the regulations of the port authorities may vary from those of the WHO. In some regions (such as Suez Canal) a Yellow fever Exemption due to medical reasons might be accepted. For visiting Latin America (including crossing the Panama Canal) the vaccination is mandatory and should not be older than 10 years.
- Visas and/or onward ticket (depending on your travel route):
Please check the requirements for your nationality and send us a copy of your Visa. The procurement of the required documents is upon your responsibility. In case of embarking, disembarking or having a Stop (even if you do not go ashore) in Australia, China, India, Russia or Sri Lanka for instance a Visa is still required. This shipping company enables passengers to enter the US with the ESTA authorization, but only with an onward ticket (not Mexico or Canada).
- Let us know, if you plan to bring your bike.
- Declaration to Passage Contract: *Only relevant on routes crossing the Suez Canal.*

All required forms, leaflets and conditions you will find on this [Link](#).



For further details we refer to:

- the Passenger Declaration,
- the Terms & Conditions of Carriage,
- the Passenger Safety Instructions and
- the Antwerp Immigration Rules - in case of embarking or disembarking in Antwerp.

What else to consider for your embarkation:

- You will receive your travel documents about 10 days prior departure:
 - a) *your ticket / contract of carriage and*
 - b) *the contact information of the responsible port agent (if you embark in Germany, you will receive these details from us).*
- Port Agent:
Please contact the responsible port agent not earlier than 3 days prior departure to tell you the exact time and place for embarking. Please make sure, that we and the port agent are able to reach you before your departure. Meaning, please leave your phone number (charge your phone and leave it switched on), hotel address and email address.
- What to take on board:
A copy of all your documents mentioned above, your travel documents and your phone (for going ashore)
- Travel dates and ports are subject to change:
We advise strongly to plan a few days spare time before and after your freighter voyage. In rare cases even the cancellation of the trip is possible.
- Arrival- & Onward-Tickets:
Due to the reasons mentioned above, plan your arrival to the port of embarkation and the departure from the port of disembarkation very flexible. Book flexible tickets for your voyage to or from the port. Please note, that taking advantage of the transfer service (to/from the port) of the port agent may arise additional fees, which have to be paid by the passenger in cash on the spot.
- Day of embarkation:
On the day of your arrival it will probably be very busy on board as there might be a crew change, caterers and employees of the shipping company and port agents or other authorities are visiting the ship. During this time it could happen, that the captain and officers cannot welcome you, show you around or even answer your questions. But when there is less hectic this will be done. We kindly ask for your understanding! You will see, once you have left the shore a routine on board will appear. In case of any difficulties concerning your embarkation, please contact us immediately. In the same way we ask you to do so, if you encounter any problems on board, which you are not able to solve at the spot. If you have the urgent need to contact us out of our business hours, please use the emergency-number, which you will find on our website.
- Lay time & going ashore:
The lay time in the ports may take in most cases 8-12 hours and in a few cases up to 2 or even 3 days. Generally there should be enough time for excursions and sightseeing for going ashore during shore leaves. The captain, the crew or the port agent are certainly happy to give recommendations. For going ashore, please take the following items with you:
 - a) *Copy of your passport,*
 - b) *Copy of your Ticket,*
 - c) *Name & phone number of the port agent and of the vessel, and*
 - d) *your mobile phone, in order to double check the departure time 3 and 6 hours before estimated departure.*

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