

CARGO TRAVEL

SPECIAL CONDITIONS

REGISTRATION

Passengers must pay a deposit of 25% of the total Fare to confirm their booking, if the booking is made more than 45 days before the date of departure¹. If the Trip is booked less than 45 days before the date of departure, the full Fare must be paid at the time of booking. Rates are always quoted in EUROS, subject to modification based on changes to the Trip itinerary. Civil liability/bodily injury/assistance/repatriation/medical expenses/rescue at sea insurance amounting 57 € per passenger will also be invoiced (non-refundable).

Passengers are strongly advised to purchase Cancellation Insurance.

Short Trips may be offered between 4 and 6 weeks prior to departure. Depending on their proficiency in English, passengers are recommended to select a Trip on a Ship flying a French Flag.

PAYMENT OF THE BALANCE OF THE FARE

The balance must be paid at least 45 days before the departure.

CANCELLATION FEES

More than 60 days before the departure: loss of the deposit.
Between 60 and 45 days before the departure: 50% of the Fare.
Less than 45 days before the departure: 100% of the Fare.

Any cancellation must be notified by registered letter with acknowledgement of receipt (as per Post mark) or email with acknowledgement of receipt.

LUGGAGE

No Luggage service is provided: Passengers must carry their own Luggage onboard. Passengers board via a gangway and therefore it may be difficult to carry the Luggage onboard. Luggage may be inspected at the Captain's discretion.

General allowance: 40 kg of personal belongings per Passenger (only suitcases or travel bags) – which must be placed in the cabin (electrical appliances, furniture as well as any oversize luggage is not allowed).

INSURANCE

All Passengers are covered by a civil liability/bodily injury/assistance/repatriation/medical expenses/rescue at sea insurance.

The insurance cost is 57 euros per person and per trip.

MEDICATION

The Ship only features a regulatory medical kit with a limited range of products. All Passengers who have to travel with medication must provide the Captain with a valid prescription upon embarkment as well as the corresponding medication in an adequate quantity to last for the duration of the Trip.

¹ A second deposit may be required depending on the duration of the trip.

MISCELLANEOUS

It is strictly prohibited to carry alcohol and weapons (in particular fire arms for shooting clubs, knives, etc.) onboard the Ship. The Captain reserves the right to confiscate any object that may be considered a weapon or that may be used as a weapon, for the duration of the Trip.

Similarly, drugs are prohibited onboard. Animals are not allowed onboard (including service animals and guide dogs).

IMPORTANT INFORMATION

Passengers must bear in mind that the cargo cruise is carried out on a commercial vessel, for which the main priority is to transport goods, governed by the rules of the Merchant Navy, and is a work area.

TRIP

⚠ The itineraries as well as the travel dates and schedules may be changed at any time based on the conditions and requirements of the Carrier, for which operations are governed by the commercial priorities of cargo transport. The Passenger shall contact the port agent, using the contact details provided a few days before departure in order to ascertain the date, time and location of embarkment. It must be possible to contact the Passenger by telephone at any time to allow the Carrier to notify any change, particularly changes relating to itineraries, dates or times.

⚠ The Carrier will retain the Fare in any case. Passengers are strongly recommended to make flexible bookings for their pre- and post-carriage arrangements.

The Carrier may, due to goods carriage requirements, change the itinerary of the Trip or cancel/modify the ports of call. The Passenger will not be entitled to any refund or compensation in this case.

Additional taxes may be requested from Passengers when boarding or disembarking at the ports of call; said taxes shall be paid on site, in cash only.

The duration of port transit will depend on several factors such as weather conditions, congestion in the ports, and container loading/unloading time. Port transit may take place at night. In this case, Passengers are not allowed to go ashore.

Our port agents are not travel agencies; however, if necessary, it is possible to contact them to request a hotel booking, transfer and other services, when the Passenger arrives at his or her destination. **The expenses incurred must be paid on site.**

⚠ Passengers are formally advised not to cross the Atlantic at certain periods; as a matter of fact, navigating the North Atlantic between December and March has its dangers, as the sea is very difficult between France and North Atlantic where amazingly violent low pressure zones may succeed each other!

LIFE ONBOARD

Even though the Carrier is a French company, certain ships fly under an international flag: therefore, the officers and crew onboard are of varying nationalities (mostly Croatians, Romanians, etc.). As a result, Passengers must be proficient in English, which is the language spoken onboard, in order to be able to follow safety instructions.

Similarly, the food served onboard is essentially international.

Consumption of alcohol onboard: alcoholic drinks are not permitted onboard.

In the same way, the possession, use, consumption and sale of drugs are strictly prohibited onboard.

Passengers share the life of the crew and discretion is therefore required. Passengers may freely access the common areas, however they are only allowed to access the crew lounges upon invitation.

In certain areas, access is strictly restricted to authorised and approved personnel and will consequently be prohibited to Passengers.

Most cabins have air conditioning systems. The beds are made every day, and the cabins are cleaned every week. Sheets and towels are provided. 220-volt alternating current is available at sockets in compliance with European standards. Meals are taken in the officers' mess: breakfast from 7 A.M. to 8 A.M., lunch from 12 P.M. to 1 P.M. and dinner from 7 P.M. to 8 P.M. (or from 6 P.M. to 7 P.M. on ships that do not fly under a French flag).

A laundry room is available to Passengers (washing machine - iron and ironing board).

There is no exchange office or newspaper distribution office onboard the ships.

Methods of payment onboard: payments may be made in euros or US dollars (for ships flying under a French flag); or exclusively in US dollars (for ships flying under a foreign flag). Credit cards and cheques are not accepted.

Depending on the Ships, Passengers may have an email address onboard, receive and send email, or may even be able to connect to Internet, however Internet access onboard the ships is not guaranteed. For Ships with Internet access, a charge applies and this service will be offered upon arrival onboard.

FORMALITIES

A return ticket (from the port of disembarkation to the Passenger's country of residence) or a continuation ticket is required for Passengers who do not reside in the destination country.

Each country has specific conditions of entry. Passengers are responsible for checking what formalities need to be satisfied with the embassies/consulates in each relevant country.

All Passengers are responsible for obtaining information from the relevant authorities to ascertain the formalities to be carried out based on the date of his or her Trip and his or her destination(s). Passengers must **specify that they will be travelling by sea (merchant ship, container carrier)**. The electronic system for travel authorisation (ESTA) is **not valid** for an arrival in the United States of America by container carrier!

Embarkment: embarkment formalities will be carried out by the Immigration Officer and the Captain.

⚠ Upon their arrival onboard, Passengers must provide all travel documents required for their booking. Failing this, the Captain may refuse to allow them to board.

Moreover, in light of the security measures in port areas, security agents and/or the Captain

reserve the right to conduct personal or luggage searches.

Ports of call: Before going ashore, Passengers must take the following with them:

- a copy of their passport
- a copy of their Ticket
- a mobile phone with the Ship's telephone number (in order to be informed of the deadline (time) for embarkment, should the Ship have to leave the dock earlier than scheduled)
- the name and telephone number of the port agent.

If the security situation in the country of call so requires, or based on the security information available to the Carrier, the Carrier reserves the right to prohibit Passengers from disembarking during a call in order to protect their safety.

Passengers must check that the departure time has not changed by regularly calling the Ship or port agent prior to the scheduled departure time. This is particularly true when disembarking early on a morning with a late evening departure. The Ship will not wait for a Passenger who is late at the time of departure.

IMPORTANT: *under no circumstances can a machine-readable (or biometric) passport replace the requested visas.*

MEDICAL CONDITIONS - SAFETY

A duly filled out medical certificate (form supplied by the Carrier) is required for all Passengers. The signed medical certificate must be returned by the Passenger when booking and once again less than 45 days before departure. The Carrier's Physician shall be responsible for deciding on whether or not the Passenger is fit to make the Trip.

Should, on the date on which the balance of the Fare is due (i.e. 45 days before the date of departure), the Carrier not be able to rule on the Passenger's ability to make the Trip (because the medical certificate was not submitted within the time limits), then the Ticket will not be issued and it will not be possible to book the Trip.

⚠ There are no physicians or medical care personnel onboard.

For safety reasons and because the Ships are not passenger ships, an age limit of 77 years old applies (subject to the medical certificate). Passengers must be able bodied and in a good state of health to carry out this type of trip – the passenger must be able to use stairs and boarding ladders without difficulty.

For safety reasons, pregnant women may not access the Ships.

The Ships do not offer any facilities for disabled people or those with reduced mobility. Therefore, **for obvious safety reasons, people who have difficulty moving around/reduced mobility/using medical equipment (e.g. an oxygen cylinder) cannot be allowed onboard the Ships. The Carrier reserves the right to refuse access onboard to any Passenger who failed to state his or her disabilities or reduced mobility.**

All external medical devices and implants (hearing aids, pace makers, breathing devices, etc.) must be reported and may prevent the Trip.

For safety reasons, children under 16 years of age on the day of departure are not allowed onboard the Ships.

Passengers must request information from the relevant health authorities (Institut Pasteur or the vaccination centre of their place of residence / refer to ARIANE - France Diplomatie) or their physician on the mandatory vaccines needed depending on the ports of call during the Trip.

When onboard, and on the deck of the Ship, Passengers must comply with safety instructions and wear the helmet and apron provided by the crew.

Smoking is prohibited on all Ships except, as applicable, in the areas specifically designated for



this purpose.
It is strictly prohibited to be on the deck during container loading and unloading operations.

I confirm that I have read, understood and accepted without reservation all the terms of these Special Conditions, as well as the General Terms and Conditions of Carriage which have been transmitted to me by the Carrier and which are an integral part of the Contract of Carriage.

In witness whereof, I sign (*preceded by the words "Read and approved"*):

In, on

Surname/First name of the Passenger:

Signature

Date of the trip:

Ship: