

WELCOME ON BOARD



BOARD ABC

ARRIVAL AND DEPARTURE

Disembarkation & transfer: Please let us know your exact return flight details - the crew will be happy to organize a transfer to the airport or a hotel for you. This service is not included in the trip price.

Embarkation: On the day of arrival, embarkation usually takes place at 6.00 p.m. If we do not dock in the harbour, our crew will be happy to pick you up with the dinghies (motorised dinghies) at the agreed meeting point. If you arrive later, please contact us to arrange this.

Identity cards / passports: Your identity card is sufficient for clearing in and out of the Mediterranean. In the Caribbean and Cape Verde (or Morocco), we require your passport to have at least 6 months of validity after the end of the voyage. Please give it to the captain or first mate at the beginning of the voyage. They will keep it for the harbour authorities and return it on the day of departure. We would also like to point out that, depending on the sailing area, clearing in and out of customs and harbour authorities may require some patience and may take the captain a few hours. You can relax on board during this time.

Luggage collection times on the day of arrival:

You are welcome to drop off your luggage at the agreed meeting point at the following times: 10 a.m., noon, 3 p.m. and at 6 p.m. on embarkation. Please inform the crew on board by telephone if you wish to drop off your luggage at noon or 3 p.m.

<u>Safety note</u>: When getting on and off the dinghies, please step directly onto the platform of the admiralty ladder on the ship and not onto the ladder rungs below. This will prevent you from becoming trapped when the dinghy moves up and down due to the swell.

GENERAL

Board language: The onboard language of our international crew is English. Communication with guests is in German and English. As a rule, people on yachts are on first-name terms.

Crew Areas: Access to crew areas is not permitted.

Electricity: 230V. We ask for your understanding that the output of the generators may be reduced during the night and while sailing. The sockets are of type F CEE 7/3 (German Schuko model). An adapter may be required.

Internet / telephone: Mobile phone reception and therefore also data roaming are now possible in almost all coastal areas. If Internet access is required on board, Wi-Fi is available via Starlink satellites on RHEA and CHRONOS for a fee, which is as follows:

1 GB - Limit for 7 days - €9.50

2 GB - Limit for 14 days - €19.00

5 GB – Limit for 30 days - €40.00

10 GB – Limit for 30 days - €70.00.

Music: We have speakers in the saloon and in the outdoor area on the aft deck. You are welcome to use your own playlists. Please ask the crew for the appropriate AUX cable connection. If you bring your own small jukebox, please ensure that no other guests are disturbed.

Night's rest: Please be considerate of other guests. We ask for your understanding in the event of any noise caused by manoeuvres, generators, winches, anchor chain, or waves.

Shop: Our Sailing Classics collection, consisting of hoodies, polo shirts, softshell jackets, mugs, dry bags and caps, can be purchased on board. Musto shorts in two different lengths are also available. The crew will inform you when the on-board store is open.

Smoking: Smoking below deck is not permitted for safety reasons. Outside mealtimes, you can smoke on the aft deck behind the cockpit. Please use the ashtrays, and do not throw cigarette butts overboard.

Television: We have a TV on board, which can be used for presentations or to play other media. Unfortunately, TV reception is not possible via our satellite aerial.

CLOTHING

Clothing: Dress on board is casual during the day (T-shirt and shorts) and sporty casual in the evening and at the Captain's Dinner. Swimwear is not permitted during meals and below deck. Please observe the local customs for shore excursions. We would like to point out that it is generally a little cooler and windier on the water than on land. In spring and autumn, especially on crossings and in the Atlantic (Azores/Portugal/Strait of Gibraltar), warm waterproof and windproof clothing (oilskins) is recommended.

Shoes: Most guests walk barefoot. If you wish to wear shoes, we ask you to bring clean sports shoes or boat shoes, preferably with non-slip soles. Flip-flops or waterproof sandals for swimming and on the beach are recommended. We recommend sturdier shoes for shore excursions. Boat boots are advisable for crossing.

PAYMENT ON BOARD

On-board account means of payment: The currency on board is the euro. We will open an on-board account for you on the day of arrival, from which you can pay for all personal expenses. On the day before departure, we will bring a provisional statement to your cabin for checking. You can pay in cash or over €100.00 by credit card. We accept Visa, Mastercard, American Express and EC/Giro card.

Tipping: Tips on board are not included in the tour price. A "tip box" is available for this on the day before your departure. The captain will divide the amount among all crew members present. We ask you to refrain from tipping individual crew members.

We highly recommend, like in other service industries, 10-15 % of the trip price as appropriate.

As a commercial passenger ship, we are subject to the working time regulations of the Marine Labour Convention with its rest periods. If dinghy or beverage service goes beyond the normal 16 hours a day from 8:00 a.m. to midnight, this can only be done on a voluntary basis by the crew. In this case, we ask for an extra tip for the crew over the abovementioned amount.

ACTIVITIES

Bathing and swimming: We are surrounded by crystal-clear water on practically all routes. You can swim directly from the ship via the admiralty ladder and from the dinghies. After swimming, we ask you to rinse off the salt water under the deck shower and to clean your shoes and feet after beach excursions. Bath towels are provided on board.

Safety note: Please only enter the Admiralty Ladder one at a time.

On-board library and games: On board, there are travel guides to the respective sailing areas, literature on maritime history and fiction. A selection of board and card games can be found in the saloon area. Please don't hesitate to ask the crew.

Relax: Benches/loungers are available on deck for reading or sunbathing. On CHRONOS and RHEA you can also "float" above the sea in the net of the bowsprit. Our crew will help you put on the necessary safety harness.

Sailing along: Anyone who wishes to assist with the sailing is cordially invited. You can steer, help with hoisting and lowering the sails, and do other tasks. The crew will also be happy to answer questions about the boat, rigging or equipment. On request, the crew will introduce you to the basic principles of sailing and show you the radar navigation on the bridge or the engine room. Please talk to the crew.

<u>Safety note:</u> Please only operate winches, halyard stoppers, covered ropes and lines if instructed to do so by the crew.

Shore excursions: Depending on the area, the crew offers excursions with a local guide or accompanied by a crew member. The participation fee will be communicated in advance and settled via your on-board account.

Multilingual guides are not available everywhere, so we reserve the right to conduct the guided excursions in English.

On request, you can be taken ashore by dinghy for shore excursions or beach visits and picked up again. Please inform the crew in good time. This service is free of charge.

In addition, there is a weekly dinner ashore to get to know the typical local cuisine. This is not included in the trip price.

The crew is happy to recommend restaurants and reserve a table for you if you wish.

On board, you will receive all further information regarding the program and itineraries from your crew.

Water sports: The following water sports equipment is available on the ships:

KAIRÓS (motorized dinghy: 25 hp & 40 hp)

- Stand-up paddling
- water-skiing
- Wakeboard and kneeboard
- Banana boat
- donut
- Snorkelling equipment

RHEA (motorized dinghies: 40 hp & 50 hp)

- Stand-Up Paddling
- Water skiing
- Wake- and kneeboard
- Banana boat
- Donut
- Snorkelling equipment
- Wave kayaks

CHRONOS (motorized dinghies: 2x 40 HP)

- Stand-up paddling
- Water skiing
- Wakeboard and kneeboard
- Banana boat
- Donut

- Snorkelling equipment & wave kayaks Please bring your own special sizes (snorkelling equipment) for children.

All water sports activities are at your own risk. For water sports where you pull a motorized dinghy, we take the liberty of charging €10 for 10 minutes.

HEALTH

Fitness / physical limitations / pre-existing conditions: Please inform us of any medical or physical restrictions. We will be happy to advise you before the trip. If you have any health or safety concerns that have not been communicated in advance, the captain has the right not to take you on board.

Medical care / first aid: Available in practically all harbours. Medical assistance can also be requested by radio at any time. The captain and first mate are fully trained in first aid, and we carry the prescribed medical equipment on board for emergencies.

Medical services and medication from the on-board pharmacy may be subject to a charge. We recommend that you take your usual medication and a first-aid kit with you. Medical services and medication from the on-board pharmacy may be subject to a charge. We recommend that you take your usual medication and a first-aid kit with you.

Seasickness: Under sail, the ship is supported by the wind. It therefore rolls far less than comparable motorized ships. A very effective home remedy to prevent this is ginger tea, which is served on deck during the day. The crew on board have a lot of experience and are always available to help you.

If we have not been able to completely alleviate your concerns, we suggest that you carry a mild medication for motion sickness with you.

Sun protection: The sun's rays are much stronger than on land due to the reflection of water and sails. Please take sufficient sun protection with you.

CABINS

<u>Safety note:</u> Please always ensure that doors are either fully open (latched) or closed. This will prevent sudden slamming / risk of entrapment in waves.

Air conditioning: All rooms below deck are equipped with individually adjustable air conditioning and heating. There is a switch to select between "cool" and "off". The desired temperature can be set using the hand wheel. Our crew will be happy to help you.

Bed: On CHRONOS and RHEA there is space for your luggage under one of the beds. For crossings and long-distance sailing trips, we have bunk boards so that you can sleep more peacefully. Please ask the crew.

Cabin cleaning: A brief inspection of your cabin takes place daily, during which the crew empties the garbage can and carries out minor cleaning. A major cabin cleaning takes place once a week. For this, we would ask you to stow all items on your bed in the cupboards or shelves provided. The crew will inform you when this cleaning takes place.

Shower: If you would like to shower while travelling, please ensure that you are standing securely and use water sparingly. A hairdryer is available in the vanity unit under the washbasin.

Toilet: Marine toilets are a little different to use than your toilets at home. To avoid unpleasant consequences, please only use the toilet paper we provide in small quantities. For paper towels, cotton pads, wet toilet paper, hair or similar, please use the rubbish bin!

Towels: Please use the white towels for your cabin and the blue ones for swimming and on deck. We will be happy to exchange your used towels. Please place them visibly on the floor or speak to the crew. Please do not hang towels or swimwear on deck to dry while sailing or in harbours.

Ventilation: The hatches in the cabins cannot be opened for safety reasons. On the CHRONOS and RHEA, the cabins are supplied with fresh air independently of the air conditioning system. On the KAIRÓS, the air conditioning system also acts as a fresh air supply.

Water: A reusable water bottle is available in your cabin. This can be refilled at the water dispenser in the lounge and taken home as a souvenir. The tap water is not drinking water but is sufficient for brushing your teeth.

SAFETY

<u>Safety instructions when sailing:</u> Please always be aware of possible lines when walking across the deck and always have one hand free to hold on to if necessary. Chairs can slip in waves/heavy seas. Please keep a safe distance during crane operation for the dinghies and when operating the anchor chain.

Alcohol: We expect our guests to consume alcohol responsibly. Excessive consumption restricts safety on board. The ship's crew therefore has the right to refuse to serve alcoholic beverages.

Crew: The captain and first mate are graduates of the professional seafaring school and undergo continuous training. The rest of the crew is also intensively prepared for emergencies. A safety briefing takes place at the beginning of every voyage. Sea rescue drills are carried out regularly. Please always follow the instructions of the captain or crew. Your voyage is subject to international maritime law.

Illegal substances, drugs and weapons: are not permitted on board. Violations will be reported to the police. The offender is liable for all costs incurred and claims for damages (e.g. if the ship is detained). We reserve the right to carry out security checks on persons and luggage.

Ship safety: The Sailing Classics ships fulfil the latest safety standards. They are authorized as passenger ships for worldwide operation and are regularly inspected. They have all the latest safety equipment, from radar to various radio and satellite communication options, weather fax to life rafts and automatic life buoys. The captain will be happy to explain the equipment to you.

Timetable changes: We do not have a fixed route plan - it is precisely this flexibility that makes our trips so special. Changes to the timetable for technical reasons, current weather conditions or unforeseeable events are possible despite careful route planning. Any changes are made in the interest of your safety. Your captain will always endeavour to offer you the best possible alternative in such cases. In addition, please also note that route changes due to hazards of any kind may lead to changes in departure, destination or ports.

FEEDBACK

Feedback on board & questionnaire:

The crew is always available for questions, comments and requests. If you have any concerns during your sailing trip, please let the crew know directly.

We rely on your opinion and suggestions so that we can continue to improve. Together with the provisional invoice, we will place a guest feedback form in your cabin the day before your departure. We would ask you to hand the completed questionnaire to the captain. Alternatively, we will send you the same questionnaire in digital form by email after your trip.

On RHEA, you will find the questionnaire on your tablet in your cabin. If you have any questions about the tablet, the crew will be happy to help you. Thank you in advance for your feedback.

FOOD AND BEVERAGES

Drinks: Still water, filter coffee and tea are available free of charge in the lounge. The prices of other drinks and Nespresso can be found in our bar menu. Unfortunately, sparkling mineral water is not available in all sailing areas. It is sold on board, if available. We thank you for your understanding that it is not permitted to consume your own drinks on board. If you do so, we will have to charge you a corkage fee.

Intolerances: If you are diabetic, vegetarian or have a food intolerance/allergy, please let us know as soon as possible. We are happy to take your wishes into account as far as the

sometimes-limited possibilities of an on-board kitchen allow. Please discuss this with our office when making your booking. Thank you for your understanding.

Mealtimes: As a rule, coffee and tea are ready for you from 7.30 a.m., breakfast is served from 8.30 a.m. Lunch is served at around 1.00 p.m. Coffee, cake and tea are served at around 4.00 p.m. Dinner is served between 7.00 p.m. and 8.00 p.m. These times may vary slightly depending on the weather and the daily schedule. The bar is open until 1:00 a.m.

Water quality: The drinking water on board comes from freshwater tanks and from our seawater desalination plant. The water quality meets the highest standards and is checked regularly.