



WELCOME ABOARD





BOARD ABC

ARRIVAL AND DEPARTURE

Departure Transfer: Thank you for providing us with the exact flight itinerary for your return journey. We will be happy to arrange transport to the airport upon your departure. Please note that costs for shore transport are not included in the sales price.

Embarkation: Embarkation typically takes place at 6pm on the arrival day. Please coordinate any later arrivals with us. If the ship is not berthed in a port or harbour, we will pick you up with dinghies at the agreed meeting point.

***Safety Note:** When getting in and out of the dinghy via the ship's admiralty ladder, please step directly on the ladder's platform and not the steps below. This prevents your foot being squeezed in-between the dinghy and ladder in case of sudden movement of the dinghy due to waves.*

Passports: For check-in and -out on board we require your passport (min. 6 months validity). Please pass it to the Captain or First Mate after your arrival. They will safe-keep your documents during the voyage and take care of all arrangements with port authorities. Your documents will be returned before your departure. Depending on the sailing area, check-in and check-out procedures with port authorities may also require some patience and could keep the Captain busy for a few hours. You can relax on board in the meantime.

GENERAL INFO

Electricity: 230 V. Thank you for understanding that power output of generators may be reduced /overnight and whilst sailing. The sockets are Type F CEE 7/3 (German "shuko" model). Adapter may be necessary.

Internet / Telephone: Mobile phone connection – and as a consequence data roaming - is available almost everywhere close to shore. If you would like to have internet access on board (when close to shore), we recommend buying a local Sim-Card including mobile data credit at the airport. Most ports also offer public telephones and internet cafes. There is no WIFI available on board. In absolute emergency cases you may use the on-board Satellite Navigation System (basic fee € 5.00 plus €2 per minute calling costs or €2 per 300kb Email (about 4-5 lines)). Please be mindful to other guests when talking on your phone aboard.

Languages on Board are English and German. People typically address each other by first name.

Music: We have speakers in the saloon and the outside sitting area at the aft deck. You may use your own playlists. Ask the crew to connect with AUX cables. If you bring your own little portable box, please make sure that no other guests are disturbed.

Night Rest: Please respect fellow guests. Moreover, we appreciate your understanding for potential noise originating from ship operation such as manoeuvres, generators, winches, anchor chain, or waves.

Photo competition: After the Captain's Dinner, we organise a photo contest takes place - a special memory of your sailing trip. Each guest can submit individual pictures. They are shown on the big screen and the winning photo is determined by clapping. The winner gets a prize. All guests will receive



submitted images on a USB stick. Please note that these pictures are also stored on the server of Sailing-Classics. By participating in the contest, you agree that Sailing-Classics may also use the images for promotional purposes.

Shop: Polo shirts, softshell jackets, mugs as well as caps and SC house wine— all marked with SAILING-CLASSICS-logo – are available for purchase on board. Please contact our crew.

Smoking: Smoking indoors is strictly prohibited for safety reasons. With the exception of dinner times, smoking is permitted on the after deck behind the cockpit. Please use the provided ashtrays and do not throw cigarette ends over board.

Television: The ship is equipped with a Plasma-TV for presentations, watching DVDs, etc. TV connection via satellite antenna is not possible. A screen and a video projector are available in the saloon.

DRESS CODE

Attire & Clothing: The on board attire is casual during the day (t-shirt, shorts) and smart casual in the evening and for the Captain's Dinner (shirt or polo- shirt, long trousers). Please do not wear bathing suites during meals or below deck. For land excursions, kindly respect local/regional conventions.

Bear in mind that temperatures on the water tend to be slightly cooler and windier than ashore. During the spring and autumn season, especially for crossings and in the Atlantic (Azores/Portugal/Strait of Gibraltar), we recommend warmer water and wind tight clothing.

Shoes:

On board, most guests walk barefoot. Alternatively, please wear sports- or boat shoes with clean and non-slippery soles. We recommend flip-flops or slippers for the beach and suggest sturdy shoes for shore excursions. Water tight sailing boots are advisable for crossings.

PAYMENT ON BOARD

Board Account, Means of Payment: The on-board currency is Euro. Upon your arrival we will set up a personal board account under your name for all your on-board expenses. On the day before departure, cabin service will leave a print-out of your account (preliminary bill) in your cabin for your revision. Payment is possible in cash or, for sums of €100.00 plus, by Credit Card.

Tips: Tips are voluntary and much appreciated by the crew if you enjoyed your journey with Sailing-Classics. The day before departure a 'tip box' will be placed in the saloon or on the bar in the deckhouse. The Captain will split all tips amongst the crew equally. Kindly refrain from giving tips to individual crewmembers only. Thank you.

We often get asked by guests about what would be an appropriate tip for the staff on board. Thus we are happy to make a non-committal recommendation. Our crew is socially insured in the Netherlands or as a self-employed person in the respective home country and is appropriately remunerated within the framework of the usual wages in the tourism industry. A voluntary tip should therefore honour a special commitment that goes beyond normal use. We find an amount of approx. 5% of the charter price to be appropriate.

On the other hand, should you not be satisfied with your stay on board, we encourage you to communicate your candid feedback via the feedback questionnaire on board or directly to the office in Stuttgart, rather than expressing any disappointment through a 'minor' tip. This way we have a chance to learn and improve.



LEISURE ACTIVITIES

Board Library: A collection of reading material is available on board, ranging from travel guides to literature on the maritime industry and subjects of general interest, as well as fiction.

Guided Tours: We aim to offer a competitive price for guided tours with a trusted local guide. For insurance purposes and efforts, we need to include a service charge. The captain or host will inform you of the cost beforehand and this will be added to your board account. The price depends on the number of participants and can vary per year. Check also with the captain or host on what to bring and wear.

Join the Sailing: If keen, you are very welcome to assist with sailing activities such as steering, helping to set and haul down the sails, or join in other tasks. Our crew will be happy to answer any questions regarding the ship, rigging, or equipment. If wanted, the crew will also explain the basic principles of sailing or radar navigation and take you on a little tour of the bridge or engine room. Do not hesitate to approach the crew.

Safety note: Please operate winches, jammers and ropes only on command of and after receiving clear instructions from the crew.

Relax: Deck mattresses invite for a sunbath or reading on deck. On CHRONOS and RHEA you can also sit in the net of the bowsprit and enjoy “floating” over the waves. Our crew will be happy to help you into the required safety harness.

Shore Excursions: Whenever the ship does not stay alongside in a port or harbour, we will offer a free dinghy shuttle ashore. Exploring the shore on your own or going for a run before breakfast can be possible – please talk to the crew. Depending on the sailing area, we organize a shore excursion with a local travel guide or accompanied by one of the crew members. This service is not included in your charter price.

Swimming and Snorkeling: On almost all our cruises we are surrounded by crystal clear waters. You can take a swim directly from board by using the admiralty ladder or the dinghies. Back on deck, please rinse off the salt water with the deck shower next to the admiralty ladder.

Safety Note: Please use the admiralty ladder only one person at a time.

Watersport: Stand-up paddles, water ski, wake- and kneeboard, banana boat and donut, as well as snorkeling equipment (bring own size for kids), are available on board for your use. On CHRONOS and RHEA we further have a wave kayak and sailing dinghy available. All water sport activities are at your own risk. For activities that require pulling with a dinghy we charge €1 per minute of use.

HEALTH

Medical Emergency / First Aid: Emergency medical service, doctors and pharmacies are available in every port. We can further request medical assistance by radio or satellite. The Captain and First Mate are certified in medical first aid and we carry the mandatory medical equipment for emergencies on board. Medical services and any medication from the on-board pharmacy are chargeable. We strongly recommend you bring any necessary **medication** and a small travel pharmacy along with you.

Fitness / Physical Limitations / Pre-existing Conditions: Please inform us of any medical, physical or mental limitations. We are happy to advise you during the booking. In case of health or safety related concerns, the Captain has the right to expel any person from board.



Seasickness: Under sails, the wind stabilises sailing ships. As a consequence they tend to roll much less than similarly sized motor vessels. Should you nevertheless feel unwell, our crew is happy to assist. If you are prone to seasickness, we recommend you bring some light medicine for motion sickness.

Sun-Protection: Please be aware that sun protection on board is even more important on board than ashore since the reflection of light in the water and sails increase the sun's impact.

THE CABIN

Safety Note: Always make sure to either fully open (until you hear the click) or fully close any doors. This prevents the risk of getting caught in the door if it slams due to sudden waves.

Air-Condition / Heating:

All rooms below deck have air-conditioning/heating that can be individually adjusted in temperature. Turn off the switch "cool". By choosing "high", "medium" or "low" you can vary the amount of incoming air. The temperature can be set by using the hand wheel.

Due to safety reasons, the hatch windows in the cabins cannot be opened. On CHRONOS and RHEA the cabins are constantly supplied with fresh air. On KAIRÓS, air-conditioning has to be turned on (even on room temperature) for fresh air supply. We would like to point out that the air conditioning system on board the KAIRÓS is less powerful and therefore the delta - especially at high temperatures - is lower than on board of CHRONOS and RHEA.

Bed: There is space under one of the beds to put your luggage, except on Kairos. For crossings and long-distance trips we have leeboards available so that you can sleep more comfortably. Please ask crew.

Marine Toilet: Marine toilets are not built to handle any objects besides the provided toilet paper. To avoid uncomfortable consequences, please **do not flush large or sharp objects, wet paper towels, female hygiene products, and hair** down the toilet, but use the provided garbage bin instead. (As the Captain says: "Marine toilets are made only for what you eat and drink...")

Shower: When taking a shower whilst sailing, please make sure to have firm and secure standing and try not to waste any water. A **hair dryer** is available under the sink in your bath room.

Towels: Kindly use the white towels in your cabin, and the blue on deck or for swimming. If you would like to have your towels changed, please leave them on the cabin floor or directly approach the crew. Thank you for not leaving towels or clothes for drying on deck overnight or while the ship is alongside in port.

Water: A re-useable water bottle is available in your cabin. You can refill it on the water fountain in the saloon and take it home with you as a souvenir. The tap water is no drinking water but safe to brush your teeth etc.

SAFETY

Safety note whilst in sailing operation: Pay attention to ropes when walking on deck, and always keep a hand free to be able to hold on to the railing. Chairs can move during bad weather and heavy swell. Keep a safety distance whilst the dinghy is craned in or out the water or during operation of anchor chain.



Alcohol: We expect a responsible consumption of alcoholic beverages from our guests. Excessive amounts of alcohol /intoxication restrain the safety on board. Therefore, the crew has the right to refuse the service of alcoholic beverages.

Changes of Schedules: We do not follow a fixed schedule. This flexibility makes our cruises so unique. Changes in routing due to technical issues, weather conditions, or other unforeseeable incidences beyond our control are possible even despite the most meticulous planning. Rest assured that any changes would be in the interest of your safety and the Captain will offer the best possible alternative. Please note that changes in schedule or routing due to safety reasons of any nature may affect the location of suitable arrival and departure airport/ports.

Professional Crew: The Captain and First Mate are graduates from professional maritime schools who have passed all necessary nautical exams. They further undergo continuous training. The remaining crew has also received training to handle a possible case of emergency and the Captain holds regular safety drills. A safety briefing is conducted at the beginning of each cruise for all guests. Always follow the instructions of the Captain or the crew. Your stay on board is subject to international maritime law.

Ship Safety and Security: The Sailing-Classics ships were built according to international safety standards. As commercial sailing vessel / passenger ship they are registered for world-wide operation and are regularly checked and audited. The ships are all equipped with modern safety devices such as radar, radio-and satellite communication systems, weather fax, life rafts and automatic rescue buoys. The Captain will be happy to explain the equipment in more detail if you are interested.

Terror Attack & Safety Check: The Sailing-Classics ships are relatively small and sail off the beaten tourist tracks, making them an unlikely target for a terroristic attack. Nevertheless, we reserve the right to conduct baggage and security checks for everyone entering the ship.

Weapons, Drugs, and Illegal Substances are strictly prohibited on board! Any violation is legally prosecuted. The responsible person is liable for all arising costs and damage claims (e.g. if the vessel is arrested).

FOOD & BEVERAGES

Beverages: Water, tea and filter coffee are available free of charge. Soft drinks, juices, Nespresso and alcoholic beverages are served at reasonable prices as listed in the bar menu. It is not allowed to consume drinks you bring with you on board. If you nevertheless do so we retain the right to charge a corkage fee. Thank you for your understanding.

Dietary Restrictions / Allergies: Please let us know as early as possible if you need to follow a special diet (allergies, diabetes, vegetarian). We will accommodate your needs as much as the possibilities of the on-board kitchen allow. It is of utmost importance to communicate this to the office in advance so that the chef can make the necessary provisions. Thank you for your understanding.

Meals: Usually, coffee and tea are available for early board from 7.00 a.m. onwards. Breakfast is at 9.00 a.m. Lunch will be served around 1.00 p.m. Coffee, tea and cake/biscuits are available at 4.00p.m. Dinner is typically served between 7.00 p.m. and 8.00 p.m. Depending on the weather and daily schedule, these times can vary slightly.

Water Quality: Potable water supply on board comes from a tank or is generated by our own fresh water maker. The water quality meets highest requirements and is tested regularly.



YOUR HAPPINESS

Happy Customers: It is important to us that you enjoy your vacation with Sailing-Classics. Should anything not be to your full satisfaction, please inform the crew or office staff as soon as possible. Only then we may have the chance to correct any shortcomings while you are still on board.

Feedback Questionnaire: To continuously improve our performance, we appreciate your honest feedback and remarks. Together with the preliminary bill we will leave a feedback questionnaire in your cabin on the day before your departure. You may pass the completed questionnaire to the Captain in the provided envelope. Alternatively, we again send a digital version of the same questionnaire to your email address a few days after your trip. Many thanks for completing the form in one out of the two options.